



## **BRIGHTWATER BUSINESS COACHING**

Changing business ... Changing lives

Friday January 15, 2016

Lauren & Aaron Lowe  
Future Fitouts  
PO Box 3145  
NEWSTEAD, QLD 4006

Hi Lauren & Aaron,

RE: Fitout at 22 Mayneview Street Milton

I want to take this opportunity to thank you both for your professionalism, your care and your attention to the fitout you have completed for us at the above location.

What appeared to be, at the outset, a simple job, became more and more complex as my Landlord changed his mind and in turn forced me to request delays and variations from you.

All of these inconveniences at, what I was aware, your busiest time of the year were handled without complaint. You made the task easy and had your team available whenever they were needed.

The quality of your workmanship and finish exactly matched your level of service.

It will now be our pleasure to operate from our new premises every day because of your care and attention to detail.

I will happily give a verbal reference to anyone who cares to ask because your business offers and delivers an exemplary level of quality and service. This is something, I believe, that is very rare in most 'trades' businesses.

Thank you once again.

Kind Regards ...

Anthony Davis