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## FUTURE FITOUTS SERVICE DELIVERY TO NOVA SYSTEMS

To whom it may concern,

Nova Systems is an engineering professional services firm, with offices in most Australian capital cities. Our various facilities are central to the success of our business, in terms of effectively performing work for our customers, projecting our brand and image, and especially in providing great workplaces for our people.

In March 2016, we had an urgent requirement to relocate our Brisbane office to a new facility in Newstead, due to growth of the office and redevelopment of our previous premises. The new facility required a number of enhancements to meet our requirements, including new meeting rooms, air conditioning upgrades and some new walls and doorways. We identified Future Fitouts through online research and invited them to quote against quite immature requirements. We selected Future Fitouts due to the professionalism and completeness of their proposal, competiveness of their pricing, plus the fact that they were able to commence and complete the work within a limited time frame.

Future Fitouts completed the project on the exact day promised, and performed all of the work to a high standard. Of particular note, they were very flexible in their ability to quote and undertake additional scope during the project, which ended up extending to encompass all of our IT and audio-visual requirements. Future Fitouts appear to have a mature and trusted network of subcontractors that enabled them to provide Nova with a one-stop-shop for our diverse requirements at our new office site. This was particularly important to Nova, as I needed to be able to coordinate the project from Adelaide.

We are highly likely to engage Future Fitouts for any future office fit-out activities in Brisbane, and would not hesitate in recommending their services to others.

Yours sincerely,

Peter Wilson

Chief of Business Services

Nova Systems

