



QUALITY POLICY

Future Fitouts is committed to *changing the world by transforming spaces* and to the continual improvement of services that we provide to meet our Clients' needs.

We recognise the fact that quality is everyone's responsibility. Our objective is to maintain the highest attainable level of quality and reliability and we have adopted *the ISO 9001* quality standard as the basis of our quality system. Objectives and targets are clearly defined within the Integrated Management System (IMS) and are subject to continual review and improvement.

The training and engagement of our management and workers is fundamental to the success of our quality program. We have built and implemented our own in-house Quality and Project Management Systems, known as the "Future Fitouts Way" In addition we will continue to liaise closely with our suppliers to ensure that they provide similar attention to quality principles.

It is our intention to maintain and build on our reputation for quality by continually achieving a standard of service that complies with specifications, standards, statutory regulations and contractual obligations and by encouraging full worker involvement and commitment in the development and implementation of an exceptional quality system – the "Future Fitouts Way". We reinforce this through an underlying commitment to minimal response times in issues regarding quality.

Aaron Lowe
Director

March 2020

Date