



## QUALITY POLICY

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Future Fitouts is committed to changing the world by transforming spaces.

We are committed to the continual improvement of services that we provide to meet our clients' needs and recognise the fact that quality is everyone's responsibility. Our objective is to maintain the highest attainable level of quality and reliability and we have adopted the AS/NZS ISO 9001 quality standard as the basis of our quality system. Objectives and targets are clearly defined within the Integrated Management System and are subject to continual review and improvement.

The training of our management and workers is fundamental to the success of our quality program. In addition, we will continue to liaise closely with our suppliers to ensure that they provide similar attention to quality principles.

It is our intention to maintain and build on our reputation for quality by continually achieving a standard of service that complies with specifications, standards, statutory regulations and contractual obligations and by encouraging full worker involvement and commitment in the development and implementation of an exceptional quality system. We reinforce this through an underlying commitment to minimal response times in issues regarding quality.

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**Aaron Lowe**  
Director

March 2021

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**Date**